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Windows Patio Doors Composite Doors Bi-Fold Doors Aluminium Windows Flush Fitting Windows Conservatories Orangeries Soffits French Doors Fascias & Guttering Small Extensions and more...





BROCHURE HIGHLIGHTS

P14 WindowsP20 ConservatoriesP30 CrangeriesP32 Lantern RocksImage: State Stat

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OUR PRODUCT RANGE:

About us

at Acorn

- Aluminium Windows
- Arched Windows & Doors
- Bi-Fold Doors
- Casement Windows
- Coloured PVCu Doors
- Composite Doors
- Conservatories
- Decking
- Fascias & Guttering
- Flush Fitting Windows

- French Doors
- Lantern Roofs
- Orangeries
- Patio Doors
- Porches

Acorn Windows was founded in 1989 with the intention of providing quality products, combined with a friendly and efficient service. We have no interest in high pressure sales techniques or special offers that are far from special.

- Residential Doors
- Small Extensions
- Soffits

We also manufacture our own sealed units and have our own leadwork design studio where individual handcrafted lead designs are produced.

- Tilt & Turn Windows
- ... and more!

We are a 100% family-owned business and we care about our customers from point of sale to the finished installation.

10 YEAR **INSURANCE** BACKED GUARANTEE

"Same Name - Same Owner"! Backing our 10 Year Rock Solid Guarantee.



- 29 Bespoke Conservatories
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Our Company's Foundation & Morals

Here at Acorn we are very proud of our company history and you may be interested to know why we have become one of the most respected companies in our industry.

We started back in 1989 and the father of our current Managing Director had some sound advice. Gordon Hibbert said that to run a good company it was essential to be honest and fair with your customers. He said that if you made a mistake you were to be honest about it and correct it as quickly as possible. Most importantly he said that if you looked after every single one of your customers and provided the best after-sales service possible there would come a time when word of mouth would bring in more business than traditional advertising methods.



Our original showroom on Glaisdale Parkway, complete with Koi Carp pond!

He was right!

We are still as obsessed about after-sales as we have ever been. We are also very fortunate in that we now have over 45,000 customers who we have looked after and who are happy to recommend us. We are not the largest company and nor do we want to be. We have a very happy workforce from the head office team to our valued installers and we will continue providing what we believe to be the best product, the best installation teams and the best after-sales available.



A Company you can Trust



We are a member of Age UK

The Age UK Business Directory has been running since 2008 in Nottingham and Nottinghamshire.

It was designed as a way to protect older people from rogue traders by connecting them with local reputable traders and businesses that have been checked by local Age UK staff.



Approved Company

FENSA (registration number 16983) - Building Regulations for Your Windows

On the 1st April 2002 the replacement of windows and doors came within the scope of the Building Regulations for England and Wales; therefore replacement of windows and doors in your home are subject to the requirements of these regulations.

Since we joined FENSA in 2002 all of our installations have passed FENSA inspection.

ECOPLAS

Our recycling policy



Ecoplas was founded in 1992 and is based near Selby in North Yorkshire. Ecoplas is the largest independent PVCu recycling operation in the UK, at the forefront of both the collection of redundant material and new technology.

Ecoplas can handle around 50,000 tonnes of waste PVCu per annum and produces a ge of products from window grade material

comprehensive range of products from window grade material to satisfy the extrusion industry.

The main focus is to recycle waste PVCu converting it into granules, powder or pellets and reintroduced into the extrusion process with the intention of returning recycled material back to the original producer.



We are a Which Trusted Trader Approved Company

Which? Trusted Traders is an endorsement scheme that recognises reputable traders who successfully pass Which's rigorous assessment process. Not just anyone can become endorsed. The assessment process involves:

- Credit check
- A preliminary credit check
- Acorn references are checked
- Customer reference checks, chosen at random.
- Acorn business procedures
- A thorough examination of business and administrative procedures.
- Interview and assessment
- We are visited in person by a Which? Trusted Traders assessor and interviewed.
- Code of conduct
- We agree to abide by the code of conduct and our terms and conditions.
- Acorn are then an endorsed Which? Trusted trader.



We are a Secured by Design Approved Company

Acorn Windows have been awarded a Secured by Design Licence. Secured by Design is the UK Police flagship initiative supporting the principles of "designing out crime" by use of effective crime prevention and security standards for a range of applications.

Currently Acorn Windows are the only retail installer of PVCu windows and doors in Nottingham to be endorsed by the Police. We are very proud that our windows and doors meet the specifications required by the Police and offer the highest possible security innovations.

Proving our Experience



Acorn Windows have been awarded a Secured by Design Licence. Secured by Design is the UK Police flagship initiative supporting the principles of "designing out crime" by use of effective crime prevention and security standards for a range of applications.

At the time of this brochure being printed (February 2021) Acorn Windows are the only retail installer of PVCu windows and doors in Nottingham to be endorsed by the Police. We are very proud that our windows and doors meet the specifications required by the Police and offer the highest possible security innovations.

Photograph of Managing Director James Hibbert receiving our certificate from Nottinghamshire Police.

Sharing the pane

SBL – My lather, an extremely courteeses gentlement of 80, on answering the belephone to be saled if he would be intervented in double-glueing (Letters, Nov 10) aburgs teglion "yes". An excited inquiry into how many windows his boune has elicits the response: "Hang on, Fill go and count." This rever fails. London SWM

NUISANCE CALLS

Since we started we have never knocked on doors or used cold-calling methods.

Acorn Windows, the company who respect your privacy.

Scenes you seldom see...



"I know cold calls are always inconvenient. If you are interested, I'll leave my number and you can ring back"



"Yes, this is Andrew Willis. Who? Do you? You sell double glazing? Great. Tell me more. I'm thinking about having some put in"

Why choose us?

There is information elsewhere in this brochure about our company morals and after-sales service so in this section we will concentrate on the sheer quality of our products. Our windows and doors are manufactured in a dedicated state-ofthe-art, computer controlled factory. The machine that cleans the corners of the windows alone costs in excess of a quarter of a million pounds. We are fanatical about how well our products are made.

We guarantee accurate sizing and a perfect finish on all welded joints and glazing beads. We are also able to offer you Chamfered frames or the more decorative Ovolo suite at exactly the same price.

Attention to Detail

It does not matter how well made a window is if it is not fitted correctly. We have our own full time installation teams and surveyors as well as a specialist Installation Director. They are not paid to install products quickly, they are paid to install everything to the very highest standard. They have a whole range of additional products on their van such as trims and architraves which they can use as required to make the whole installation look as neat as possible. You are buying the very highest quality and we can assure you the highest quality trades people as well.

After Sales

If someone calls up to report any kind of fault, large or small the person who takes the call has access to our service engineer's electronic diary.

They are asked when it is convenient for the engineer to call. We then arrange to visit on a specific day in the morning or afternoon. The engineer's number is then given to the customer so they can ring on the day arranged and find out a precise time to save waiting in. If the problem is urgent a visit will be arranged the very same day.

That's what we call after-sales.

Quality & Service

Your checklist to quality:

A local family business. We have been trading for over 32 years.	✓
Secured by Design - a Police Approved Company.	✓
Acorn Windows are a Which? Trusted Trader.	~
• We are a member of Age UK.	✓
• State of the art manufacturing giving a perfect finish on welded joints and glazing beads.	✓
Our own installation teams guaranteeing a top quality finish.	✓
Detailed itemised quotation.	✓
Salaried sales staff - NO PRESSURE TO BUY.	✓
• We have two full time service engineers ensuring superb after-sales service and honouring our ten year guarantee in full.	~
• 32 Years of being in business a genuine company with genuine people.	~
ECOPLAS certificate of recycling (see page 5). We recycled 21.394 tonnes of PVCu from 01/01/2018 - 31/12/2018.	~

Good reasons to choose Acorn Windows:

- 1. A Which Trusted Trader, with hundreds of positive reviews.
- 2. A Trading Standards Approved Company.
- 3. Member of FENSA registration number 16983.
- 4. Proven continuous trading record of over 32 years.
- 5. Hundreds of genuine thanks you letters on display.
- 6. Superb after-sales service full time response teams employed to look after our existing and current customers.
- 7. Full time installation teams with liveried vehicles.
- 8. We manufacture our own sealed units.
- 9. Fully comprehensive 10 Year Guarantee insurance backed for your peace of mind.
- 10. None of our sales team are on any kind of commission so you will not encounter any high pressure sales tactics just sound honest advice.
- 11. A full survey is carried out prior to any work starting.
- 12. Our teams use dust sheets during the installation and all debris, including your old frames, is cleared away.
- 13. Highest grade PVCu pure polymer no recycled goods.
- 14. An Approved Installer of Energy-Rated Products.
- 15. The latest co-extruded gaskets so there is no shrinkage in the corners.
- 16. All of our products have the latest high security locking systems.
- 17. A local Show Home so you can see exactly what you are buying.
- 18. Secured by Design Police Approval A Police Approved Company.
- 19. Age UK Business Directory member.
- 20. We are happy to carry out small jobs no job too small.





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Our Glass Division

We are a 100% family-owned business and we care about our customers from point of sale to the finished installation.

From glass in windows, conservatories and doors at home, to Nottingham's Exchange Arcade and Alfa Romeo garages, we have fitted our glass almost everywhere!

Manufacture:

In 1999 we founded our own sealed unit manufacturing division.

We manufacture units which are tested to the latest standards and are regularly audited and tested by the British Standards Institute (BSI) for both longevity and gas retention.

Our units include the latest in sealed unit technology, offering high performance coatings and thermally efficient spacer bars, as well as being assembled on some of the most advanced machinery available in the industry.

These factors all contribute to us being able to provide the highest possible specification of sealed units, which can enable the windows we install to achieve the highest in Window Energy Ratings (WER) and have a very long life.







Obscure Glass

If you are looking for extra privacy but don't want to lose light within your rooms then obscure glass is the solution. There are a wide range of obscure glass options available to give you the exact level of privacy you require.





Arctic[™] Privacy Level 5



Charcoal Sticks™ Privacy Level 4



Autumn[™] Privacy Level 3



Contora[™] Privacy Level 4



Cassini™ Privacy level 5



Cotswold[™] Privacy Level 5



Chantilly™ Privacy Level 2



Digital[™] Privacy Level 3



Everglade[™] Privacy level 5



Flemish[™] Privacy Level I



Florielle[™] Privacy Level 4



Mayflower[™] Privacy level 4



Minster[™] Privacy Level 2



Stippolyte[™] Privacy Level 4

and the second

Oak™ Privacy level 4



Sycamore[™] Privacy Level 2 Taffeta[™] Privacy Level 3



Pelerine[™] Privacy level 4



Tribal™ Privacy level 5



Reeded[™] Privacy Level 2



Warwick[™] Privacy Level I

Energy Efficiency

At Acorn we have always been at the forefront when it comes to installing the most energy-efficient windows.

We were the first local company to be approved by the BFRC - the British Fenestration Ratings Council. BFRC is the UK's national system for rating the energy efficiency of windows and is recognised within the Building Regulations.

Energy Ratings



BFRC

The BFRC (British Fenestration Rating Council) runs the Window Energy Ratings (WER) scheme. We are proud to say that our energy efficient PVCu windows are all BFRC approved.



Energy Saving Trust

Our PVCu windows are endorsed to display 'Energy Saving Recommended' logo. Only products that meet strict energy efficiency criteria are eligibility to display this label.



WER (Window Energy Ratings)

The WER system uses a rainbow coloured scale to show the energy efficiency a window provides. Our windows are capable of achieving an A rating level of energy efficiency.



Keep the heat in

in the winter and out in the summer



48mm solid timber core composite door

You can see heat loss across the whole door.



44mm timber panelled door

Heat loss is shown across the whole door with the red panel areas the worst.



44.5mm Acorn Windows composite door

The door is mainly dark blue showing no heat loss across the whole door (it's even more efficient than the walls!).

As you can see, the heat loss from the Acorn Windows door is minimal!



Windows

Our windows and doors are manufactured in a state-of-the-art, computer controlled factory.

We are fanatical about how well our products are made. We guarantee accurate sizing and a perfect finish on all welded joints and glazing beads.

We are also able to offer you Chamfered frames or the more decorative Ovolo suite at exactly the same price.



Chamfered or Ovolo?



Our **Chamfered suite** is in the style of a traditional PVCu window.



Our **Ovolo suite** is a more decorative profile.



Windows



AFTER SALES

If someone calls up to report any kind of fault, large or small the person who takes the call has access to our service engineer's electronic diary. They are asked when it is convenient for the engineer to call. We then arrange to visit on a specific day in the morning or afternoon. The engineer's number is then given to the customer so they can ring on the day arranged and find out a precise time to save waiting in.

That's what we call after-sales! If you call up to report a problem, either inside your ten year guarantee or afterwards we look at our engineers diaries and look at when is best to come and look at the problem. We have been honouring our guarantees in full for over 3 decades now.





Windows



Mock Sash Windows



ATTENTION TO DETAIL

It does not matter how well made a window is if it is not fitted correctly. We have our own full time installation teams as well as a specialist Installation Director. They are not paid to install products quickly, they are paid to install everything to the very highest standard. They have a whole range of additional products on their van such as trims and architraves which they can use as required to make the whole installation look as neat as possible.

You are buying the very highest quality and we can assure you the highest quality trades people as well.



MORE ONLINE AT WWW.ACORNWINDOWS.CO.UK EMAIL: INFO@ACORNWINDOWS.CO.UK



Roofing system

Whilst many companies attempt to cut costs by making their own basic roofs we are committed to using the highest quality pre-fabricated roofing systems. Visit our show home and see the latest designs, cross sections and ventilation systems. All roofs are manufactured to British Standards and are covered by a 10 Year Guarantee.

Conservatories, Orangeries & Extensions

Since our formation way back in 1989, Acorn Windows have supplied and installed conservatories in all shapes and sizes.

We now have a specialist conservatory division installing hundreds of conservatories every year without losing the personal touch for which we are well known.

At Acorn Windows you are never a number - you are a valued customer. Every conservatory is manufactured by us from start to finish and is designed for your specific requirements.

We carry out as much or as little of the whole project as you want and here is a sample range of the services we provide:

- Free Design with 3D Cad Drawings
- All Aspects of Building Work
- Drainage Alteration
- Advice on Planning
- Planning Permission Applications
- Electrical Work
- Tiling
- Laminate Flooring
- Plumbing
- Plastering
- Garden Landscaping
- Under Floor Heating
- Air Conditioning
- Traditional Extensions
- Garage Conversions

When we prepare a quotation every aspect of the project is carefully documented so you can see exactly what is included. We give a precise price with no hidden extras.

When you place an order we give you a start date and an indication of how long the project will take from start to finish. Our Managing Director, James Hibbert, personally takes care of all conservatory projects and keeps you informed throughout the project. Our Registered Building Teams carry out the work with the minimum of disruption. They are excellent at working closely with you to ensure that the finished product is to your total satisfaction.

A conservatory is one of the most popular additions to a home and very often they do not require planning permission, meaning that from placing an order you can be sitting in your new room within a matter of weeks. We have full knowledge of all current planning regulations so we can advise you when we prepare a quotation if planning permission is necessary. If it is we have an in-house architect who prepares and submits plans on your behalf. Again, this is all part of our friendly and efficient service.







Lean-to Conservatories



All year-round use

From smaller Lean-To conservatories to large extensions we take great delight in all of our conservatory projects.

We don't mind if we're only installing the frames and roof or whether we are carrying out all aspects of the project from start to finish.

We design all of our conservatories for 'all year round use' so they are warm in the cooler winter months and cool enough in the warm summer months (or days in the UK!).



Gable Ended Conservatories















Edwardian Conservatories



For this project we replaced an existing conservatory over 20 years old with the latest modern flush fitting frames. We installed a superb Chartwell green conservatory along with matching flush fitting windows.

The latest glass technology was utilised maximizing heat reduction during the summer and maximum heat retention inside during the colder months.



Edwardian Conservatories







Sash Windows

Why not add some character to your conservatory with our innovative double glazed Sash Windows!

More on P19



Victorian Conservatories



Bespoke Conservatories



For this project in Woodthorpe we not only had to build the structure that supports the new conservatory, but we also added the beautiful elevated decking and steps up from the garden. All in all a stunning job with panoramic views from the conservatory or the decking.

Orangeries

A perfect example of extending a home whilst making the extension look as if it has always been there. Internal bi-fold doors were installed between the house and conservatory and also bi-fold doors leading out onto the new paving.



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Acorn Lantern Roofs, Skylights & Glass Canopies

Let light flood into your home with an Acorn Windows lantern roof

With fewer and slimmer bars than other systems, our lanterns roofs, skylights and canopies transform your house. If you're building a flat roof extension with a lantern, such as a house extension or orangery, you are sure to create a real sense of interior space and light.

It doesn't matter whether you want to create a dining room, kitchen extension - or even a bedroom or bathroom; Acorn Windows will help you design and build a stylish room space that is perfect in every way.

Whatever style of property you own, we'll help you enhance it - meaning you'll be able to create a traditional or modern effect.

- Sturdiest, most durable gaskets and glazing stops
- Watertight in winds up to 130mph
- Bespoke colours to match doors, windows and decor
- Available PVCu and aluminium inside and out
- Great range of design options
- High-performance glazing
- Fully insulated aluminium undercladding
- Unrivalled thermal performance
- The strongest lantern on the market
- Fewer bars meaning better views
- Reduced risk of condensation
- No leaks guaranteed



ADDING VALUE TO YOUR HOME Adding a lantern roof to your house will give you a range of rewards:

Fill Your Room with Light

When extending your home, the amount of natural light flooding into the room is extremely important as bright spaces add much more value than dark spaces.

Long-Lasting Strength

Because it's been thoroughly wind tested, you'll be able to depend on your conservatory lantern's triple layer storm shield protection and reduced bar frequency to resist harsh weather.

Thermally Efficient Design

Our sturdy, insulated and thermally efficient design combined with our A-Rated glazing ensures you'll keep your bills to a minimum.

A Range of Other Options

Our Ultrasky lantern can be customised by adding a manual or automatic roof vent. This will allow you to control the temperature of your flat roof extension with lantern and filter out warm air that would otherwise convert into condensation.







This is a lantern with standard spotlights and recessed LED lights - this is on display at our showroom.



A lovely room leading from a house to their swimming pool area. Note the internal Orangery style detail with recessed LED lighting.



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Glass Canopies













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Bi-Fold Doors

It is no surprise that bi-folding doors are one of the most popular choices when people are making changes to their home.

Our doors are the highest quality aluminium doors. The variety of sizes and opening configurations give you so much choice.

We have installed a 10 pane door set in East Bridgford, a large set in Keyworth up to the maximum height of 2. 7 metres and a large set in Wollaton with fully electric integral blinds between the glass. Not to mention hundreds of others all over Nottinghamshire, Derbyshire and Leicestershire.












Low sunken threshold option available. Slimline handles in a variety of different colours.

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Bi-Fold Doors



Seamlessly connect your home or conservatory with your garden and bring the outside inside.

Our folding sliding doors give you style, ease of use and a real talking point.









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Patio Doors



Aluminium sliding doors



Our patio doors incorporate many design innovations:

They are available in 2, 3 or 4 panel permutations, with steel rollers and steel track for smooth and durable operation.

Double brush seals around the frame and interlocks ensure that you are protected from the elements.

Double glazed glass units help reduce external noise and keep the heat inside your home.

Aluminium low threshold with ramp option, enabling easy access for wheelchair users

Unique dual purpose anti-lift/sash stabilising trim which increases security and assists in smooth location of lock into keep plate

Acorn Windows patio doors feature:

- Anti-lift locating device.
- Substantial stainless steel Keep Plate bespoke fitting.
- New 6 hook bi-directional lock. Incorporating 3 sets of opposing double hooks which also act as anti-lift, one piece for smoother operation.
- High quality, aesthetically pleasing one piece handle and escutcheon plate.
- Stainless steel rollers
- Bespoke midrail accepts letterplates
- · Handles available in chrome, satin, polished gold, black and white as standard

French Doors





We install all of our own French Doors and can offer a wide range of different styles and designs:

- Inward or Outward Opening
- Low Threshold
- White, Brass, Chrome or Black Handles
- Restrictor Stays
- Fully Reinforced
- Shoot Bolt, Dead-Bolt and Claw-Bolt
 Locking Mechanism
- Secured by Design Police Approved



PVCu Doors

Here is a selection from our range of over 100 doors.

All of our doors have insurance-approved locking systems fitted as standard, designed to deter even the most determined of intruders.

Below are some of the options available on all doors:

- White, Black, Chrome or Brass finish Handles and Letterboxes
- Door-knockers
- Spyholes
- Cat-Flaps
- Inward or Outward Opening
- 24 Different Types of Obscure Glass
- Toughened Glass as Standard in all Doors
- Latest High Security Hinges
- Claw and Dead Bolt Locking Mechanism



Choose a door

Below are a selection from the Acorn Windows range, to see our full range get in touch or pop round to visit us in Wollaton.



Choose a glass style

We have privacy levels from 1-5 in many styles, bevel tiles and resin lead that can add all sorts of design features from roses, floral and geometric patterns to country scenes.



Choose handles and letterboxes

Add white, black, chrome or gold letterboxes, spy holes, door knockers in a variety of complimenting styles.



Choose a colour

(or maybe white is perfect as is!)

We have many PVCu colours from black and grey all the way through to red, Irish oak, Chartwell green and rosewood.

Some... of the styles available











Jefferson Kennedy







Reagan Roosevelt

Buckingham

Grant

n

Truman

Wilson





Coloured PVCu Doors



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Composite Doors

As well as standard PVCu doors and coloured PVCu doors we also offer a comprehensive range of composite doors.

Our 'Home Defence' door locks provide rock solid protection...

All of our composite doors have concealed glazing fixings meaning there are no unsightly plug holes where the glass is situated. Our locks are also built to conform to the 'Secured by Design' Police Preferred Specification for real peace of mind.





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Composite Door Styles



OUR STANDARD COLOUR RANGE

We have a range of colours, styles and glass options will help you create the perfect door for your home.



Choose the perfect door colour to complement the exterior of your home.



Composite Doors































Small Extensions

Our builders have extensive experience over 37+ years, of not only building conservatories but even extensions and in quite a few cases complete houses from start to completion.















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Industrial and Retail

Whilst the majority of our work is carried out for individual homeowners we are fortunate that due to our experience we are often asked to become involved in larger individual projects.

The photos below show bespoke curved windows (150+) which had to satisfy a rather particular conservation officer. We also installed the latest energy efficient windows and doors in a development of Eco Homes in Ruddington. Churches often approach us when renovations are required - however large or small.



Rooflines & Cladding

Roofline... what's that then? The point where your roof meets the outer walls of your house is called the ROOFLINE.

At this point expressions such as 'soffits', 'bargeboards' and 'I told you to paint those damn things', start to creep into the householder's everyday conversation. Unfortunately, not many people are familiar with such terms (except the last one of course), so we thought you might appreciate a few words of explanation.

The Fascia is the long, straight board that runs along the lower edge of the roof. It is fixed directly to the roof trusses and usually does all the strong arm work of supporting the bottom row of tiles and carrying all the guttering. This is no mean feat, especially when the heavens open. In a downpour the roof of a 3-bed semi could be dumping several gallons of water per second into those same gutters.

The Bargeboard is the show off. It demands to be seen and won't carry a stitch of guttering. But then the condition of the bargeboard can often make or break the look of a house, and over the years it has evolved into some pretty fancy shapes to say the least.

The Soffit Board is the unsung hero of the threesome. Saddled with a name that sounds vaguely medical, it is tucked away underneath in a supporting role to the other two boards. But without it they wouldn't look half as good. The Soffit Board also performs a vital function these days in providing ventilation to the roofs of our centrally heated houses. Without adequate ventilation, condensation will form in the roof void increasing the risk of timber decay.

The Box End is the equivalent of the local pub for these three characters. It's on the corner and they always end up in it. The Box End is a work of art, accommodating as it does the many different angles, planes and heights of the three boards as they head for another get together.

So now that you know something of the personalities that make up your roofline, when you next have friends round and the conversation dries up... perhaps not.



We can sort out your whole rainwater system.



Keeps out the rain, keep out the pests (wasps, birds etc.), keep in the warmth.





Just imagine it... Rooflines and Cladding that never needs painting!

Many home owners are now turning their attention towards the fascia and soffit boards on their property which are in constant need of repair or re-painting.

Acorn Windows are specialists in cladding or replacing your old rotten timber. Our workmanship is continuously vetted and guaranteed for 10 years.

Acorn Windows holds a British Board of Agreement (BBA) certificate for all of our roofline and cladding profiles.



The range...

The range available is extremely versatile, with a wide range of profiles for vertical and diagonal designs, as well as horizontal applications. In a choice of brilliant white or conker brown, you can create a stylish effect which will maintain its attractive appearance for years.

To complement our range of PVCu, we offer a wide range of guttering. Our designer will discuss all of the available options to suit your property.

Give us a ring on: (0115) 928 7984

Porches & Canopies

We design and fit a huge variety of beautiful porches, below is a small selection of projects we have completed locally.

Porches make a wonderful addition to a home, even if they are only used for storing shoes and umbrellas we make them look aesthetically pleasing. In many cases planning permission is not required but we are always on hand to advise and would never carry out any work without obtaining the relevant authority from your local planning office.





What our customers think

Nothing pleases us more than receiving a letter of thanks from a customer and here is a selection from the many letters on display at our Wollaton showroom:

Dear James,

These days it is somewhat unusual for me to put pen to paper in the form of a letter. However I do feel that such an exercise must take place in order to express my thanks and gratitude to you and your staff for the manner in which you dealt with my recent order.

When searching for a word to describe all aspects of the process in ordering, delivery and installation of my new windows I feel 'quality' is most appropriate.

Quality service - throughout all visits to my home I witnessed politeness, commitment, honesty and punctually from yourself and all your staff.

Quality product - of course I viewed a number of other suppliers products and quickly realised that the product you provide is first class both in manufacture and appearance. They really do enhance my property.

Quality workmanship - the men who fitted my windows were faultless in their approach to the removal of the old windows and the installation of the new ones. I formed the impression that they enjoy each others company and worked well together. I could not believe they completed the job in the time they did. Unfortunately I have mislaid the paper on which I wrote their names but please pass my sincere thanks to them.

Quality pricing - finally, and perhaps most importantly to those potential customers who may read this letter, should you choose to display it, I thank you regarding the price you quoted and adhered to. As previously mentioned, I did obtain quotes from other companies (there are a few) and you gave a very competitive price, one that was, in my opinion, way below what I anticipated given the quality of the product.

Since their installation the windows have generated quite a number of kind comments from neighbours, friends and family and to date I believe two or three householders are seriously considering placing orders with your company.

I wish you and your staff all the very best.

Many thanks.

Yours sincerely

John

Dear James,

Yesterday your company completed PVCu window replacements at our newly acquired 200 year old cottage in Bingham and, unusually for me I am inspired to write to you to thank you for the superb service your company provided at every stage of the process.

From Jeff at your West Bridgford office to the man who came to measure for the windows to your efficient and helpful office staff and topped off by your installation team of Jason and Mike who were not only highly efficient and skilled but were wonderfully respectful, helpful and polite during the 2 days they were with us.

As someone who was a surveyor and contracts manager in the building trade for 49 years (and so very qualified to comment thus) operatives like these two lads were the ones who you made very sure that you kept hold of by any means possible!

I have dealt with many many contractors in the past covering all trades but Acorn windows, in my experience, have certainly been one of the very best. Very well done to everyone involved and all the best for the future.

Regards,

Graham - Bingham

Dear James,

We are very pleased with doors and windows, and grateful in particular to your installation team, Jason and Michael – both very thorough and professional in their workmanship, and delightful company during the two days that they spent with us.

.....

Regards

Bernard - Beeston

Thank you very much. We are overwhelmed with the design and quality of the French Doors fitted. Thank you again, we are busy raising funds for the entrance window next to the newly fitted doors.

Joyce New Generation Church Basford Windows look fantastic, much warmer on these cold nights. The guys were courteous and very friendly.

Vibeke Caspersen West Bridgford

Acorn windows has worked three times over the years on my property. The latest time being on the 16th August 2016, when you changed my kitchen window. After explaining to Greg, what I wanted and why. I listened to his advice, and could not be more pleased with the end result. I regret not taking a before and after, photograph of your work, as the difference Acorn have made to my home has been significant. Please pass on my sincere thanks and gratitude to all involved.

.....

Mr Green

To Jeff,

I Just wanted to say thank you for all your help in sorting out our new windows at such short notice. We are very happy with our new windows, especially the Irish Oak trickle vents! they look perfect!

Mr and Mrs Beck

Dear James,

I am emailing to say what a fantastic service and delivery I have had this morning by Your fitters Jason & Mike. Really helpful and polite lads who clearly take pride in their work. I very rarely send emails like this, so hopefully this is passed back to them so they continue the great service for you. I'll be back for my other windows doing shortly!

Mark



At Acorn Windows we firmly believe in giving back something to the local community, without whom we would not have succeeded since we started way back in 1989. This may involve installing windows at no charge or helping out with a charity or community project.

A selection of charities that we have supported over the years:



come and visit our show home

After all, we come and visit your home to prepare a quotation so why shouldn't you come to ours!



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